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Dear ResQCPR System Customer,

Congratulations on adopting the ResQCPR™ System, the only CPR adjunct that is FDA approved to improve survival from non-traumatic cardiac arrest in adult patients!

**Proper initial training maximizes the benefit of the ResQCPR System.** This Inservice Training Kit contains the resources you'll need to provide proper initial and refresher training for ResQCPR System users.

**Consider the wisdom of this Chinese proverb:**

***“Tell me and I’ll forget. Show me and I may remember. Involve me and I’ll understand.”***

Using the ResQCPR System is simple; but because it’s a new device that will be incorporated into your existing resuscitation protocols, educating users will require some training and should be different than just learning about a new product that’s just replacing an existing one. It has been our experience that it takes about 90 minutes to adequately cover the didactic material and provide hands-on experience with the device during the initial training. However, further **high frequency-low dose education**, or frequent short sessions with an emphasis on vital information and hands-on experience (refresher training), will increase the likelihood that ResQCPR System users will: 1) understand the device, 2) remember how and when to use it, and 3) experience success using the product.

The materials are consistent with the latest AHA CPR guidelines, but you may need to adapt them to be consistent with your organization’s protocols. Performing high-quality ResQCPR maximizes the product’s opportunity to provide benefit.

**Remember, high-frequency low-dose education is the best format for education on the ResQCPR System on an ongoing basis.** This style of refresher training is important to maintaining adequate skills and knowledge, especially for those who do not use the ResQCPR System or perform CPR on a frequent basis.

The return on your investment will be **BETTER PATIENT CARE and AN IMPROVED OPPORTUNITY FOR SURVIVAL!**

We look forward to a successful implementation of the ResQCPR System in your organization. If you have questions about the materials in this kit, please contact your local ResQCPR System distributor/sales representative or ZOLL at 651-403-5600.

Best regards,

*Melissa Bahr*

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